How to Request a SIPR (CIE) Portal Account

1) After the CAC account has been created the requestor will receive the following NIPR email:

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Hello Mr. Doe,

You should now be able to access EUCOM’s NIPR Portals with your CAC by going to:
https://command.eucom.mil or https://partners.eucom.mil

*** Important - Please Read ***
When authenticating to https://command.eucom.mil or https://partners.eucom.mil and are requested to select a certificate, please select the certificate name that corresponds with the email certificate in its description. This specific certificate has the special keys needed to authenticate with our server and to grant you access.

Request a SIPR (CIE) Portal Account:
To request a SIPR (CIE) Portal Account click on the following link:
SIPR Portal (CIE) Account Request <https://command.eucom.mil/layouts/AccountManagementFeaturePages/AccountRequest.aspx>

Request Access to Site Content:
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If you need additional access to the other directorates you can request access. To do so follow the steps below:
1) Navigate to the directorate you are interested in being granted access.
2) Click on the drop-down arrow box that is located in the upper-right corner of the portal to the right of your name.
3) Select the option 'Request Access'.
4) Provide information why you want to access the directorate and then click on the 'Send Request' button.
5) Your request will be sent to EUCOM and the content manager will review your request.

If you are unsuccessful in logging into the EUCOM portal, experience any issues, or have additional questions please email us at portalta@eucom.mil.

Regards,
EUCOM Portal Trusted Agents
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2) The CAC user must first sign into the Command Portal at [https://command.eucom.mil](https://command.eucom.mil).
3) After signing into the Command Portal the user can click on the ‘SIPR (CIE) Portal Account Request’ link provided in the email, or do the following:

a. From the Command Portal home page click on the drop-down arrow located under the ‘I need to…’ section and select “Request a SIPR (CIE) Portal Account (External Users Only)”.

b. Click on the green arrow icon to submit the request.

**Note:** Requesting a SIPR (CIE) Portal Account is only for external users. AFRICOM and EUCOM users cannot use this feature as they already have access to the SIPR (CIE) portals.

4) The CAC user should click on the ‘Yes – Find My Information’ button from the screen below.

![Find My Information Screen](image1)

**Note:** AFRICOM and EUCOM account holders will not be able to perform this function as they already have access to the SIPR (CIE) portals.

5) The CAC user should click on the ‘This is my information – Request SIPR Account’ button from the screen below.

![Request SIPR Account Screen](image2)
6) The CAC user should enter in a 4-digit pin and their SIPR email address and then click on the ‘Submit Request’ button.

7) The CAC user will receive the following information displayed in the web browser and a copy sent to their NIPR email.
8) From a web browser on the SIPR the user should go to [https://register.eucom.smil.mil/registration.aspx](https://register.eucom.smil.mil/registration.aspx) and click on the ‘SIPR Registration Page’ button.
9) The user should fill out the information provided in the NIPR email sent earlier and click on the ‘Verify’ button.

10) The user should click on the ‘Submit This Information’ button.
11) The user will receive the following message displayed in the browser followed by an email.

**EU COM SIPR ACCOUNT REGISTRATION**

Select Account Type - Input Information - Verify Information - Form Submitted

Thank you for registering. You will be receiving an email with further instructions for this process.

You have **24 HOURS** to respond to the email and confirm your email address. If you are unable to confirm your email address in that time you will need to resubmit your account request.

For any questions please contact DSN: 314-433-HELP (4357).

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The CIE Account Provisioning System - Automated Account Creation System Developed By IE/ISKM
To request further assistance please dial DSN: 314-433-HELP (4357) or email the Helpdesk: helpdesk@eucom.mil

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**EU COM Account Request Verification (UNCLASSIFIED) Message (HTML)**

From: EUCOM Portal Trusted Agents
To: EUCOM Portal Trusted Agents
Cc: 
Subject: EUCOM Account Request Verification (UNCLASSIFIED)

Mr. Doe,

Your request for a EU COM-CIE account has been received. To verify your email address, please click on the link below.


This must be completed within 24 hours or the request will expire!

If you did not request a EU COM-CIE account, then please disregard this email.

Thank you,

EU COM-CIE Account Request Team

Classification: UNCLASSIFIED
12) After the user has clicked on the link verifying their SIPR email address they will receive the following message displayed in a web browser. At this point the SIPR (CIE) portal account provisioning has begun. It will take approximately 10 minutes for their account to be created.

![EUOM SIPR Account Registration](image)

13) Once the account is created the user will receive the following two emails on how to access the SIPR (CIE) portals and how to change their password.

![Message](image)
Hallo Mr. Dow,

Below is the password you will need to access the EUCOM/EOE SIPR portal.

2Yo!@F$Yg!P9CS

If you are unsuccessful in logging into the AFRICOM and EUCOM portals, experience any issues, or have additional questions please email us at portal@eucom.mil.

Regards,

EUCOM Portal Trusted Agents

Classification: SECRET
Caveats: No Caveat