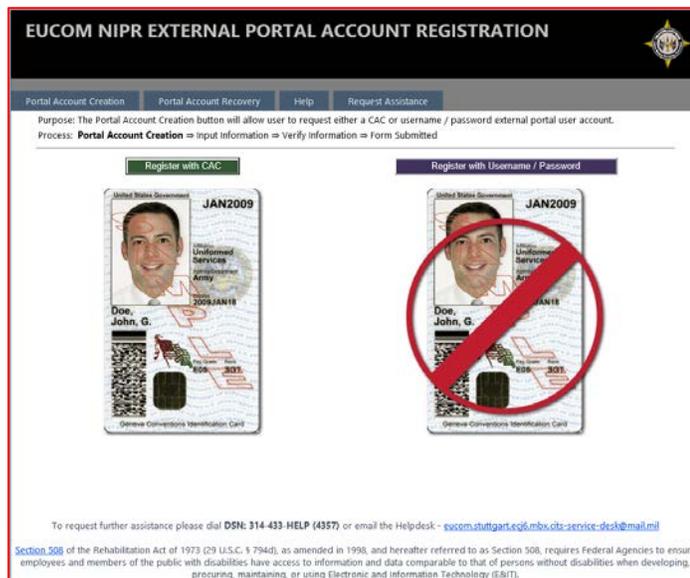
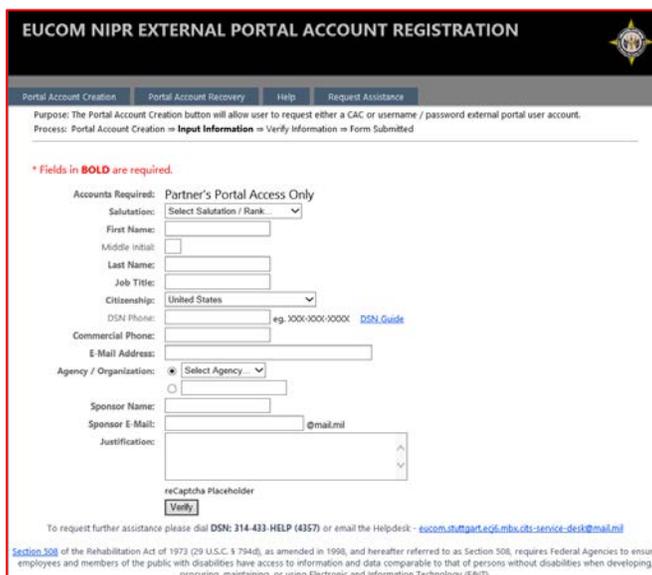


## Request a Username / Password Account

- 1) Go to <https://register.eucom.mil>
- 2) Click on the “Register with Username / Password” button.



- 3) A Username / Password account request will provide access to the Partners Portal only. After filling out the form, click on the “Verify” button to submit the CAC Account Request form.



**EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION**

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

Purpose: The Portal Account Creation button will allow user to request either a CAC or username / password external portal user account.  
Process: Portal Account Creation ⇒ **Input Information** ⇒ Verify Information ⇒ Form Submitted

\* Fields in **BOLD** are required.

Accounts Required: **Partner's Portal Access Only**

Salutation: **Select Salutation / Rank...**

First Name:

Middle Initial:

Last Name:

Job Title:

Citizenship: **United States**

DSN Phone:  eg. XXX-XXX-XXXX [DSN Guide](#)

Commercial Phone:

E-Mail Address:

Agency / Organization:  **Select Agency...**

Sponsor Name:

Sponsor E-Mail:  @mail.mil

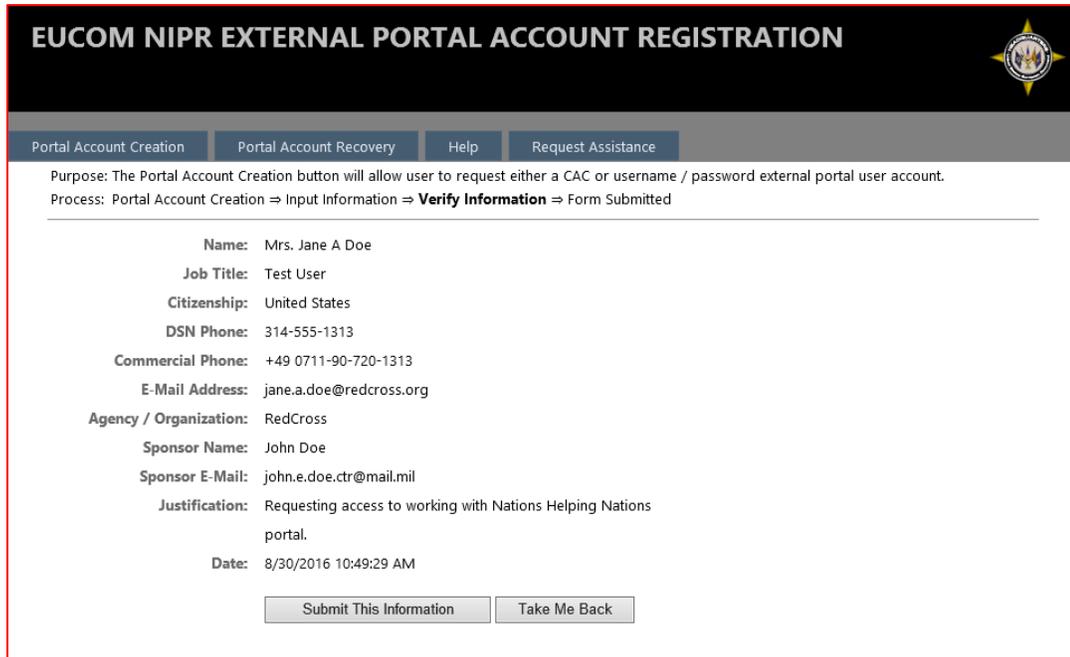
Justification:

reCaptcha Placeholder

To request further assistance please dial DSN: 314-433-HELP (4357) or email the Helpdesk - [eucom.stuttgart.ec6.mbx.cti-service-desk@mail.mil](mailto:eucom.stuttgart.ec6.mbx.cti-service-desk@mail.mil)

Section 508 of the Rehabilitation Act of 1973 (29 U.S.C. § 794d), as amended in 1998, and hereafter referred to as Section 508, requires Federal Agencies to ensure employees and members of the public with disabilities have access to information and data comparable to that of persons without disabilities when developing, procuring, maintaining, or using Electronic and Information Technology (E&IT).

- 4) After verifying the information, the requestor should click on the “Submit This Information” button.



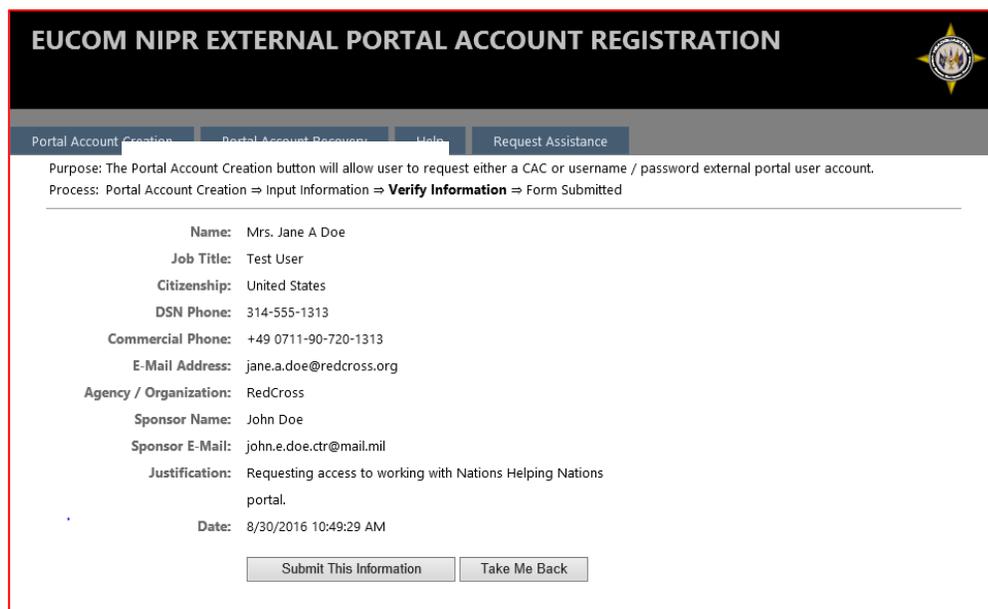
**EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION**

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

Purpose: The Portal Account Creation button will allow user to request either a CAC or username / password external portal user account.  
Process: Portal Account Creation ⇒ Input Information ⇒ **Verify Information** ⇒ Form Submitted

Name: Mrs. Jane A Doe  
Job Title: Test User  
Citizenship: United States  
DSN Phone: 314-555-1313  
Commercial Phone: +49 0711-90-720-1313  
E-Mail Address: jane.a.doe@redcross.org  
Agency / Organization: RedCross  
Sponsor Name: John Doe  
Sponsor E-Mail: john.e.doe.ctr@mail.mil  
Justification: Requesting access to working with Nations Helping Nations portal.  
Date: 8/30/2016 10:49:29 AM

- 5) After submitting the information, the requestor will receive an online acknowledgment followed by an email.



**EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION**

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

Purpose: The Portal Account Creation button will allow user to request either a CAC or username / password external portal user account.  
Process: Portal Account Creation ⇒ Input Information ⇒ **Verify Information** ⇒ Form Submitted

Name: Mrs. Jane A Doe  
Job Title: Test User  
Citizenship: United States  
DSN Phone: 314-555-1313  
Commercial Phone: +49 0711-90-720-1313  
E-Mail Address: jane.a.doe@redcross.org  
Agency / Organization: RedCross  
Sponsor Name: John Doe  
Sponsor E-Mail: john.e.doe.ctr@mail.mil  
Justification: Requesting access to working with Nations Helping Nations portal.  
Date: 8/30/2016 10:49:29 AM

- 6) After the requestor submits the information, they will receive an online acknowledgement followed by an email.

**EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION**

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

Purpose: The Portal Account Creation button will allow user to request either a CAC or username / password external portal user account.  
Process: Portal Account Creation ⇒ Input Information ⇒ Verify Information ⇒ **Form Submitted**

You currently have a EUCOM portal account. If you do not recall your username or password, you will need to recover your account. Click on the 'Recover Account' tab above to begin the process.

If you have any questions on recovering a EUCOM portal account, please contact the EUCOM Command Help Desk at +49 0711-90-720-HELP (4357) or DSN 314-433-4357.

Regards,  
EUCOM Portal Trusted Agents

7) The requestor must click on the validation link contained in the sent email to verify that their email is legitimate. The requestor has 24 hours to complete the request.

**EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION**

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

**VALIDATION SUCCESSFUL**

Your email has been validated. An email has been sent to your sponsor for further validation.

8) The sponsor will receive an email with a decision to either approve or deny the requestor's Partners Portal account request.

If the Partners portal account request is denied, the requestor is sent an email requesting they contact the Sponsor for details why their request was declined.

If the Partners portal account request is approved, the requestor's account is created and they are sent emails explaining how to login to the portal and their temporary password.