

## Request a CAC Account

- 1) Go to <http://register.eucom.mil>
- 2) Click on the “Register with CAC” button.

### EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

Purpose: The Portal Account Creation button will allow user to request either a CAC or username / password external portal user account.  
Process: **Portal Account Creation** ⇒ Input Information ⇒ Verify Information ⇒ Form Submitted

**Register with CAC** | **Register with Username / Password**



To request further assistance please dial DSN: 314-433-HELP (4357) or email the Helpdesk - [eucom.stuttgart.ecj6.mbx.cits-service-desk@mail.mil](mailto:eucom.stuttgart.ecj6.mbx.cits-service-desk@mail.mil)

[Section 508](#) of the Rehabilitation Act of 1973 (29 U.S.C. § 794d), as amended in 1998, and hereafter referred to as Section 508, requires Federal Agencies to ensure employees and members of the public with disabilities have access to information and data comparable to that of persons without disabilities when developing, procuring, maintaining, or using Electronic and Information Technology (E&IT).

- 3) The requestor completes the NIPR Portal CAC Account Request Form which will provide the user with access to <https://command.eucom.mil> (CAC Only) and <https://partners.eucom.mil> (CAC, Alt-Token, and Username/Password) portal sites.

- 4) After the form has been filled out the user clicks on the “Verify” button to submit the CAC Account Request form.

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\* Fields in **BOLD** are required.

**Accounts Required:** Command and Partner's Portal Access

**Salutation:**

**First Name:**

Middle Initial:

**Last Name:**

**Job Title:**

**Citizenship:**

**DSN Phone:**  eg. XXX-XXX-XXXX [DSN Guide](#)

**Commercial Phone:**

**NIPR E-Mail Address:**

**Agency / Organization:**

**Justification:**

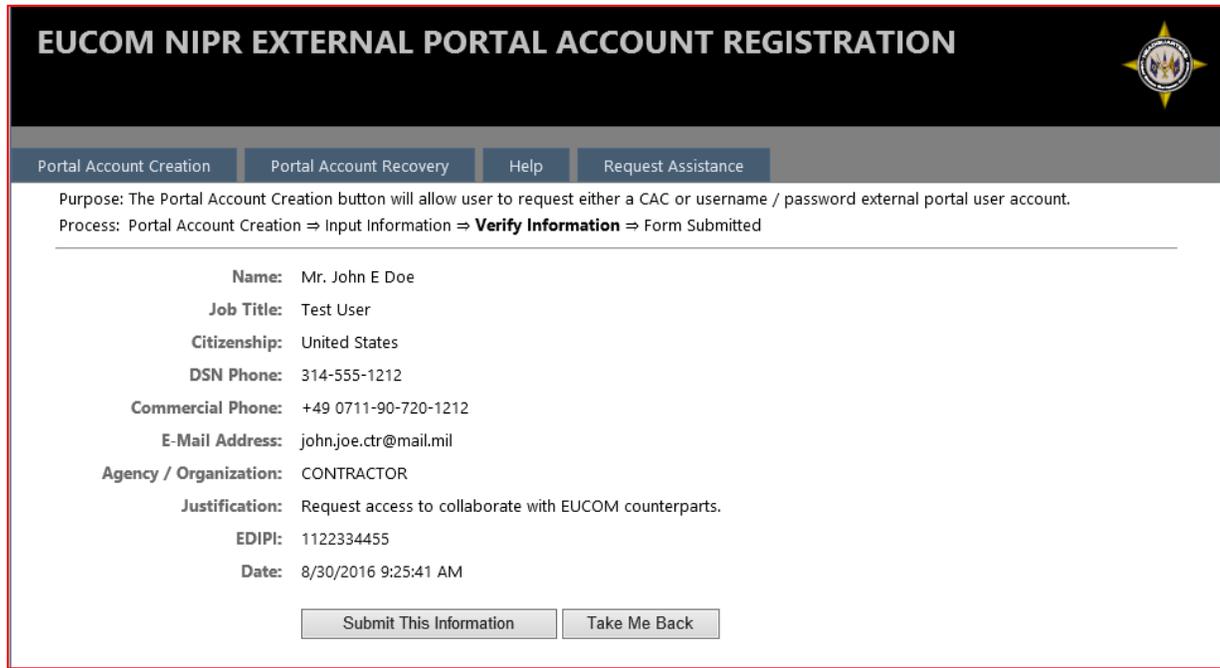
**EDIPI:**  [What's my EDIPI?](#)

reCaptcha Placeholder

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- 5) After the information has been verified the requestor should click on the “Submit This Information” button.



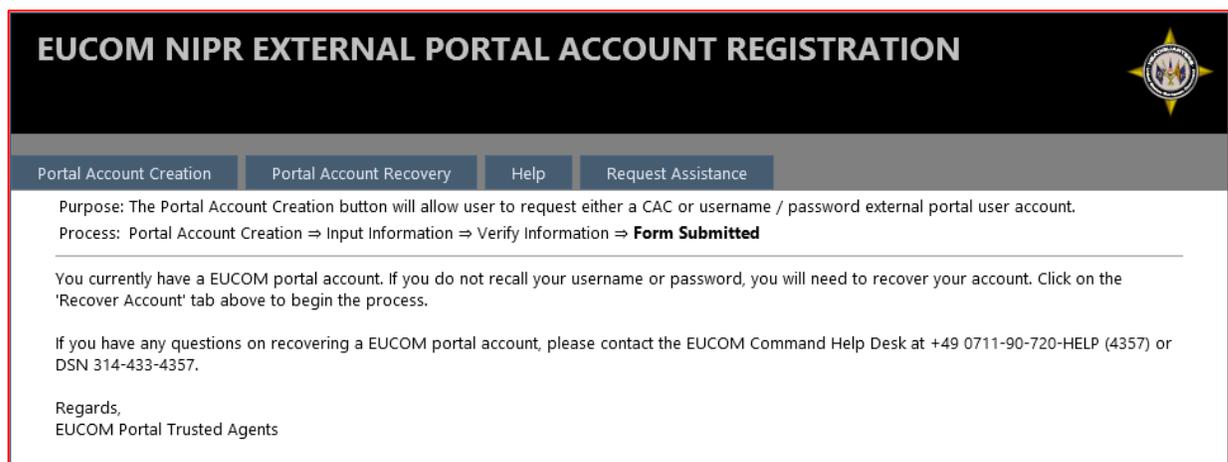
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**Name:** Mr. John E Doe  
**Job Title:** Test User  
**Citizenship:** United States  
**DSN Phone:** 314-555-1212  
**Commercial Phone:** +49 0711-90-720-1212  
**E-Mail Address:** john.joe.ctr@mail.mil  
**Agency / Organization:** CONTRACTOR  
**Justification:** Request access to collaborate with EUCOM counterparts.  
**EDIPI:** 1122334455  
**Date:** 8/30/2016 9:25:41 AM

- 6) After the requestor submits the information, they will receive an online acknowledgement followed by an email.



**EUCOM NIPR EXTERNAL PORTAL ACCOUNT REGISTRATION**

Portal Account Creation | Portal Account Recovery | Help | Request Assistance

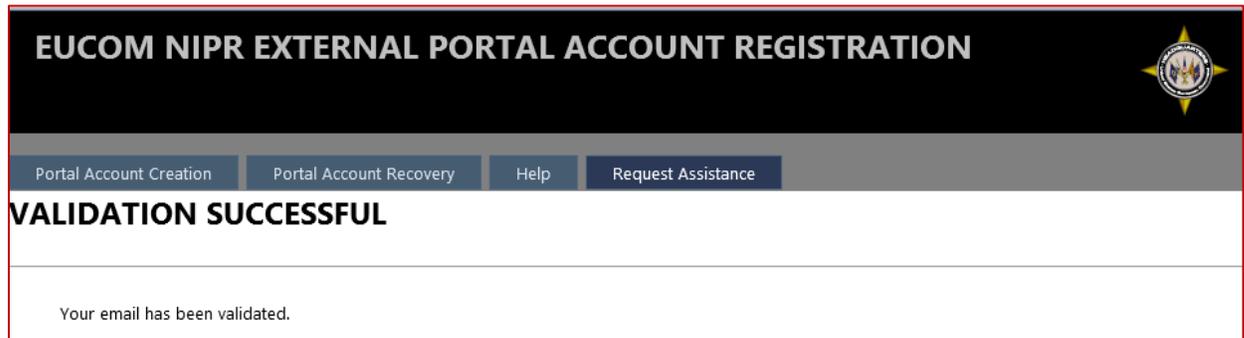
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You currently have a EUCOM portal account. If you do not recall your username or password, you will need to recover your account. Click on the 'Recover Account' tab above to begin the process.

If you have any questions on recovering a EUCOM portal account, please contact the EUCOM Command Help Desk at +49 0711-90-720-HELP (4357) or DSN 314-433-4357.

Regards,  
EUCOM Portal Trusted Agents

- 7) The requestor must click on the validation link contained in the sent email to verify that their email is legitimate. The requestor has 24 hours to complete the request.
- 8) After the requestor has clicked on the hyperlink the following online acknowledgment is displayed.



- 9) After the CAC account has been created the requestor will receive an email explaining how to access the Command and Partners Portal.